



Machakos University College

(A Constituent College of Kenyatta University)

UNIVERSITY EXAMINATIONS 2013/2014

SCHOOL OF HOSPITALITY AND TOURISM MANAGEMENT

SECOND YEAR EXAMINATION FOR THE DEGREE OF BACHELOR OF SCIENCE

IN COMPUTER SCIENCE

**HTM: INTRODUCTION TO STATISTICS IN HOSPITALITY TOURISM
MANAGEMENT**

DATE:

TIME: 8.30 a.m. – 10.30 a.m.

INSTRUCTIONS:

Answer question **ONE** which is Compulsory and any other **TWO** questions

QUESTION ONE

- (a) (i) Explain the meaning of the following terms as used in statistics
- (i) Population
 - (ii) Sample
 - (iii) Variable (6 marks)
- (ii) Differentiate between each of the following terms
- (i) Categorical and numerical data
 - (ii) Discrete and continuous variable (4 marks)
- (b) (i) The table below shows marks scored by students in a statistic examination

| Marks | 30-34 | 35-39 | 40-44 | 45-49 | 50-54 | 55-59 | 60-64 |
|-----------------|-------|-------|-------|-------|-------|-------|-------|
| No. of Students | 3 | 6 | 5 | 12 | 8 | 9 | 7 |

Using an assumed mean of 47, determine;

- (i) The mean (4 marks)
- (ii) The standard deviation (3 marks)

- (ii) Define the following terms as used in statistics (i) Fractile
(ii) Range (4 marks)
- (c) Two true six-sided dice are rolled.
- (i) What is the probability of a total score of 10. (5 marks)
- (ii) What is the probability that at least one dice shows a b (4 marks)

QUESTION TWO

- (a) The analysis of a Hotel's order gave the following values of orders received, values being recorded to the nearest £.

| | | | | | | | |
|----|----|----|----|----|----|----|----|
| 47 | 80 | 43 | 52 | 45 | 54 | 52 | 69 |
| 56 | 82 | 55 | 48 | 56 | 59 | 58 | 68 |
| 64 | 81 | 60 | 58 | 62 | 62 | 62 | 72 |
| 67 | 83 | 66 | 61 | 66 | 69 | 69 | 60 |
| 72 | 86 | 70 | 67 | 71 | 74 | 73 | 63 |
| 77 | 89 | 75 | 72 | 76 | 79 | 78 | 68 |

- (i) Tabulate the data into the form of a frequency table using intervals of £ 5. (10 marks)
- (ii) Use the table in a(i) above to estimate the quartile deviation. (10 marks)

QUESTION THREE

- (a) Explain the meaning of the following sampling techniques
- (i) Stratified sampling
- (ii) Systematic sampling
- (iii) Cluster sampling
- (iv) Quota sampling (8 marks)

- (b) Given the following data

| | | | | | | | | |
|----------------|------|-------|-------|-------|-------|-------|-------|-------|
| Class interval | 0-10 | 10-20 | 20-30 | 30-40 | 40-50 | 50-60 | 60-70 | 70-80 |
| Frequency | 5 | 15 | 33 | 65 | 76 | 69 | 49 | 35 |

Calculate:

- (i) Median
- (ii) Mode
- (iii) 66th percentile (12 marks)

QUESTION FOUR

- (a) Explain the meaning of the following terms as applied in probability theory.
- (i) An event
 - (ii) Random experiment
 - (iii) Mutually exclusive events
 - (iv) Dependent events (8 marks)
- (b) 100 employees of a Tour Company were questioned on whether they drink alcohol or not. There were equal numbers of males and females. Half of the males drink alcohol and 40% of the females take alcohol. Determine the probability that if one of the employees was chosen at random.
- (i) The person was an alcoholic (3 marks)
 - (ii) The person was female. (3 marks)
 - (iii) The person was a female that took alcohol (3 marks)
 - (iv) The person was a female given that the person selected was an alcoholic. (3 marks)

QUESTION FIVE

- (a) (i) State any FIVE properties of the normal distribution curve. (5 marks)
- (ii) The mean and variance for the marks in a statistics examinations are 55 and 25 respectively. Determine proportion of students who score 70 and above. (5 marks)
- (b) The mean weight of a consignment of 500 sacks of sugar is 151kg and the standard deviation of 15kg. Assuming that the weight are normally distributed, find how many sacks weigh:
- (i) Between 120 and 155kg (4 marks)
 - (ii) More than 185kg (3 marks)
 - (iii) Less than 128kg (3 marks)