



MACHAKOS UNIVERSITY

University Examinations for 2020/2021 Academic Year

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

DEPARTMENT OF HUMANITIES

**THIRD YEAR SPECIAL/SUPPLEMENTARY EXAMINATION FOR
BACHELOR OF SCIENCE IN COMMUNITY RESOURCE MANAGEMENT**

HCM 303: PROFESSIONAL COMMUNITY PRACTICE

DATE: 24/3/2021

TIME: 2.00-4.00 PM

INSTRUCTIONS:

This paper consists of five questions

ANSWER QUESTION ONE AND TWO OTHER QUESTIONS

Question one (30 marks) and any other two question (20 marks each)

QUESTION ONE (30 MARKS)

- a) Citing examples discuss five (5) sources of diversity in the community (5 marks)
- b) Outline FIVE the roles of effective communication in community practice (10 marks)
- c) Discuss (5) five professional duties of a community practitioner in community development (5 marks)
- d) With reference to an organization of your choice explain briefly their importance of working within the legal framework during your internship. (5 marks)
- e) Analyze Five relevant skills required to work within a legal frame work in community practice (5 marks)

QUESTION TWO (20 MARKS)

You have been selected to train Light of Hope Self Help Group community on conflict management. Discuss ways to adopt for conflict resolution in the social group

QUESTION THREE (20 MARKS)

As an intern you have been tasked to organize a conference to train several management levels on corporate governance principle. Describe the procedure

QUESTION FOUR (20 MARKS)

- a) Discuss five approaches you would use during your internship to enhance Effective communication within the organization. (10 marks)
- b) Describe five ways to ensure code of conduct is maintained in the office as an intern (10 marks)

QUESTION FIVE (20 MARKS)

In Community Development, Social Networking as a resource. Citing example, describe FIVE Key skills that should be embraced by community developer in working with Groups in the community of your choice.