

INSTRUCTIONS;

Answer ALL questions from Section A and any other TWO from Section B:

SECTION A:

QUESTION ONE (30 MARKS) (COMPULSORY)

a)	Define the following terms:		
	i.	Human resource management	(2 marks)
	ii.	Gantt chart	(2 marks)
b)	Expla	in four benefits of good time management	(8 marks)
c)	i).	Describe three ways of motivating workers in an organization	(6 marks)
	ii).	Outline the six closely related activities in information management	continuous
		cycle	(6 marks)
d)	Outlin	e three types of organizational plans	(6 marks)

SECTION B: ANSWER ANY TWO (2) QUESTIONS FROM THIS SECTION

QUESTION TWO (20 MARKS)

a)	Explain four types of information storage and retrieval systems	(12 marks)
b)	Explain four reasons for patenting innovations	(8 marks)

QUESTION THREE (20 MARKS)

a)	Discuss how behavioural theory differs from bureaucratic theory	(10 marks)
b)	Explain the importance of effective communication in an organization	(10 marks)

QUESTION FOUR (20 MARKS)

a)	Explain the rationale for programme planning	(8 marks)
b)	Explain six steps involved in copywriting process	(12 marks)

QUESTION FIVE (20 MARKS)

a)	Describe five ways through which organizational management interacts with	th personnel to
	control and plan its production	(10 marks)

b) Explain five assumptions to be made in management of extension services for successful implementation of field management (10 marks)