



MACHAKOS UNIVERSITY

University Examinations for 2020/2021 Academic Year

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

DEPARTMENT OF SOCIAL SCIENCES

FOURTH YEAR FIRST SEMESTER EXAMINATION FOR

BACHELOR OF ARTS

ASC 407: SOCIOLOGY OF WORK AND INDUSTRY

DATE: 13/8/2021

TIME: 2:00 – 4:00 PM

INSTRUCTIONS: Answer QUESTION ONE and any other TWO QUESTIONS

QUESTION ONE (COMPULSORY) (30 MARKS)

- a) According to Milton Friedman, managers should resolve the potential conflict between ethics and logic of profit. Justify the use of this policy. (8 marks)
- b) Paid work has led to re-negotiation of family and gender roles. Demonstrate the accuracy of this statement, giving examples. (10 marks)
- c) Different things may lead to work satisfaction. Compare and contrast the factors that may lead to satisfaction and dissatisfaction at work. (12 marks)

QUESTION TWO (20 MARKS)

- a) Global trends have defined local trends. Elaborate the effects of globalization on a small to medium enterprise in Machakos, Kenya. (10 marks)
- b) Sabotage is a tactic that may be used by employees in situations of conflict and low trust. Describe the situations that may result in employees conducting sabotage in a company. (10 marks)

QUESTION THREE (20 MARKS)

- a) The life career of an individual is influenced by a cluster of structural factors. Indicate the factors that may influence career choice for individuals in different societies. (10 marks)
- b) Assess the sources of conflict between employer and employee at the workplace and propose ways to manage the conflict. (10 marks)

QUESTION FOUR (20 MARKS)

- a) Bullying and sexual harassment are increasingly becoming reasons for workers to leave workplaces. As a manager, describe how your organization can discourage these vices.
(10 marks)
- b) Study the following ethical dilemma and try to solve it using the theory of business ethics using either Friedman or Freeman's theory
"Is it ethical to advertise products that are harmful to health (tobacco and alcohol)?"
(10 marks)

QUESTION FIVE (20 MARKS)

Our work is paramount to our identity and status in society. Argue this statement in the context of work titles, salaries, job satisfaction, anxiety, job loss and retirement.