



MACHAKOS UNIVERSITY

University Examinations for 2020/2021 Academic Year

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

DEPARTMENT OF SOCIAL SCIENCES

SECOND YEAR FIRST SEMESTER EXAMINATION FOR

BACHELOR OF ARTS (PUBLIC ADMINISTRATION)

APP 205: ADMINISTRATIVE THEORY

DATE: 13/8/2021

TIME: 8:30 – 10:30 AM

INSTRUCTIONS

Answer Question One and Any Other Two Questions

QUESTION ONE (COMPULSORY) (30 MARKS)

- a) Using examples, discuss the key tenets of the scientific Management Theory. (10 marks)
- b) Examine the major drawbacks in Fredrick Taylors Theory. (10 marks)
- c) Evaluate the three types of legitimations in the typology of dominion. (10 marks)

QUESTION TWO (20 MARKS)

Using relevant examples, examine the relevance of systems approach to public administration

QUESTION THREE (20 MARKS)

Critically discuss the distinguished features of the Weberian Ideal type bureaucracy.

QUESTION FOUR (20 MARKS)

- a) Evaluate the contributions of Henry Fayol to administrative Theory
- b) Discuss Urwicks' Principles of organization

QUESTION FIVE (20 MARKS)

- a) Examine the key pillars of classical organizational theory
- b) Evaluate the relevance of the Hawthorne experiment to Public Service in Kenya