



MACHAKOS UNIVERSITY

SCHOOL OF BUSINESS, ECONOMICS, HOSPITALITY AND TOURISM MANAGEMENT

UNIVERSITY EXAMINATIONS

BBA 300: ORGANISATIONAL THEORY SEP-DEC, 2022 SEMESTER

BACHELOR OF COMMERCE

Instructions: Answer Question ONE and any other TWO Questions.

Time: 2 Hours

Question One

- (a) Change is inevitable in every organization. However, Organizational members rarely embrace change. Assume that you are a manager in an organization that is faced with this challenge. Describe the five methods you would use to deal with the challenge. [10 Marks]
- (b) Evaluate any five internal strategies that an organization can use to cope with the change from external environmental dependencies. [10 marks]
- (c) Organizations subsystems are generally divided into five functional subsystems. Using relevant examples, explain these subsystems. [10 marks]

Question Two

- (a) Describe any five of techniques used in organizational politics. [10 Marks]
- (b) Evaluate any five management principles as developed by Henri Fayol. [10 Marks]

Question Three

- (a) Using viable examples, explain the four elements that are necessary for change to occur in any organization. [10 marks]
- (b) Most organizations pursue operative goals as opposed to official goals. Explain any five reasons why this is so. [10 marks]

Question Four

- (a) Organizational culture can be differentiated into various categories. Evaluate any five of them. [10 marks]
- (b) Define the concept of power while clearly explaining any four bases of power. [10Marks]

Question Five

- (a) Describe any five dimensions of organizational structure. [10 marks]
- (b) Explain the importance of technology in organizations. [10 marks]