



MACHAKOS UNIVERSITY

University Examinations 2018/2019

SCHOOL OF BUSINESS AND ECONOMICS

DEPARTMENT OF BUSINESS ADMINISTRATION

**FIRST YEAR FIRST/SEOND SEMESTER EXAMINATION FOR
CRAFT CERTIFICATE IN SUPPLY CHAIN MANAGEMENT**

1903/101: WAREHOUSING AND STOCK CONTROL OPERATIONS

DATE: 18/4/2019

TIME: 8.30-11.30 AM

INSTRUCTIONS

ANSWER ALL QUESTIONS

QUESTION ONE (20 MARKS)

- a) Explain the purpose of devising stock location method in a warehouse (10 marks)
- b) Highlight five reasons that may lead to stock outs in a warehouse (10 marks)

QUESTION TWO (20 MARKS)

- a) Highlight any five adverse consequences that may accrue due to operating a poor stock Location method (10 marks)
- b) Highlight any five de-merits of random stock location system in an organization (10 marks)

QUESTION THREE (20 MARKS)

- a) Highlight any five indicators of a warehouse efficiency (10 marks)
- b) Explain any five options available to an organization against a supplier who delivers materials that do not conform to specifications (10 marks)

QUESTION FOUR (20 MARKS)

- a) Highlight any five characteristics of a good package (10 marks)
- b) Explain any five factors to consider when determining buffer stock levels (10 marks)

QUESTION FIVE (20 MARKS)

- a) Explain any five advantages of using public warehouses (10 marks)
- b) Briefly explain any five reasons that may account for failure by warehouse staff not following laid down safety rules and procedures (10 marks)